

## **Computer Networking & Technical Support (CN&TS)**

### **Frequently asked Questions**

#### **Are students getting jobs when they graduate?**

Yes! The majority of our graduates have IT jobs. They are well prepared for the role of technical support in the areas of client/server computing, enterprise networks and network management. Employment opportunities exist not only in our local community but also in many locations across Canada and even in the United States. There is a currently a shortage of skilled IT workers in both Canada and North America.

#### **Is there a work placement?**

Yes! In the final semester of the CNTS program, students work 16 hours a week in a networking company. The placement provides excellent experience on a resume as well as hands-on work experience in the field. In some cases, students have been offered employment at the end of their work placement.

#### **Where do CN&TS grads work?**

Our graduates are hired by many businesses including the government, corporations, military, hospitals, and in the education sector. Some graduates have started their own successful business in networking and web design fields too. Graduates from the CN&TS program work in network administration, computer hardware, help desk, application support and technical support.

#### **Why St Lawrence College in Kingston?**

St Lawrence College is the number 1 choice of many students from Kingston and beyond. We have new state of the art wired classrooms, a fitness facility, residence and upgraded computer labs. Varsity sports, intramurals and student run events complete your college experience. All students receive a membership to our YMCA fitness centre and receive a bus pass.

#### **What will I learn?**

You will receive hands-on training in computer hardware, applied Internet technology, software installation, scripting procedures, diagnostics, network and design installations, operating systems, maintenance, user support and Web site development.

#### **Will I need a computer?**

It is recommended that you have a computer and internet service. But, well-equipped computer labs are available for your use.

#### **When can I start?**

Semester 1 starts in September or January.

#### **Are these programs Engineering focused?**

No! We focus on the business world.

#### **Do I need to know very much about computers?**

No! We assume that most people have "surfing the net" but we start teaching the basics and build to advanced levels. Each semester builds on the knowledge and skills from previous semesters.

#### **Do I need to know a lot of math?**

No! The program concentrates on technology solutions for the business environment.

#### **What types of funding are available?**

There is a wide variety of financial assistance available including OSAP, awards, bursaries, scholarships and others. Look at our website, [www.stlawrencecollege.ca](http://www.stlawrencecollege.ca) > Paying for College.

**How long is the program?**

The program is 2 years, or 4 semesters.

**What do I need to get accepted?**

Please refer to our Admission Requirements on the website for this program.

[www.stlawrencecollege.ca](http://www.stlawrencecollege.ca)>Full Time> Computer Networking and Technical Support

**I don't know whether to major in CN&TS or CPA?**

No problem. The first semester courses for both programs are the same. These courses introduce you to both programming and networking. By the end of the first semester you will be able to make a decision.

**What are the professors like?**

All of the professors are on a first- name basis. The IT professors not only have education in the field, but were programmers prior to coming to the college.

**What does a CN&TS grad do?**

Computer networks link individuals so that they can communicate, share hardware and Software and ensure data security. The demand for individuals who can design, implement and maintain networks is virtually insatiable. Technical support is always required for anyone using a computer.

Numerous positions exist for people with varying levels of expertise in this field of computer technology.☺